



**Basic principles  
of our  
QUALITY STRATEGY**

Uetikon is committed to a close partnership with our customers and has identified Quality as a key element for the further successful development of the company.

Each individual employee is responsible for the quality of his / her work as part of the overall quality of the company. To achieve that goal, each individual employee will be trained and educated following Quality Management principles adequate to the activity performed.

Quality decreases costs and results in a higher viability.

Identifying and establishing preventive measures, careful quality planning and realization of improvements avoid appearance of failures and ensure process robustness.

Quality leads to customer satisfaction, satisfied customers are the basis for success.

We consider our suppliers as integral part of our Management System.

Quality means continuous improvement to meet the expectations of our customers. Regular reviews and adjustments of our quality objectives are the basis to achieve that goal.

The senior management guarantees, that our Quality Policy is known and followed by our employees, appropriate to their activities.

**Quality requires personal initiative, results in innovation and viability and safeguards our future by continuous learning and improvements.**



**Frederic Desdouits**  
CEO Uetikon



**Jens Brillault**  
Quality & Regulatory Director

